



a renowned california health system adds 20 hours of daily processing power and lowers the cost to collect.

Challenge

A large, nationally recognized health system needed more transparency at the back end of its revenue cycle. Leaders lacked insight into the work being done across teams and couldn't identify process improvements that would boost performance and reduce errors. Cumbersome AR processes bogged the team down and cost them time and revenue.

Solution

The system chose Janus Health's **Operational Intelligence** and **Teleport** solutions. Operational Intelligence was deployed across workstations and worked in the background to capture insights into processes and user activity across teams and systems. The insights offered a roadmap for continuous improvement. It identified the rote work that automation now does for them. Teleport delivered short-term wins by giving staff valuable time back in their day.

Results

The efficiency gained by leveraging Janus Health's solutions saved 20 hours of work effort each day with over 16,000 monthly Teleport executions. With expansions, the HB and PB billing teams saw a 400% increase in utilization. But most importantly, the newfound transparency in work has paved the way for ongoing positive improvements that will increase net revenue and reduce the cost to collect.

20 hours

of effort saved
each day

16,000

Teleport executions
each month

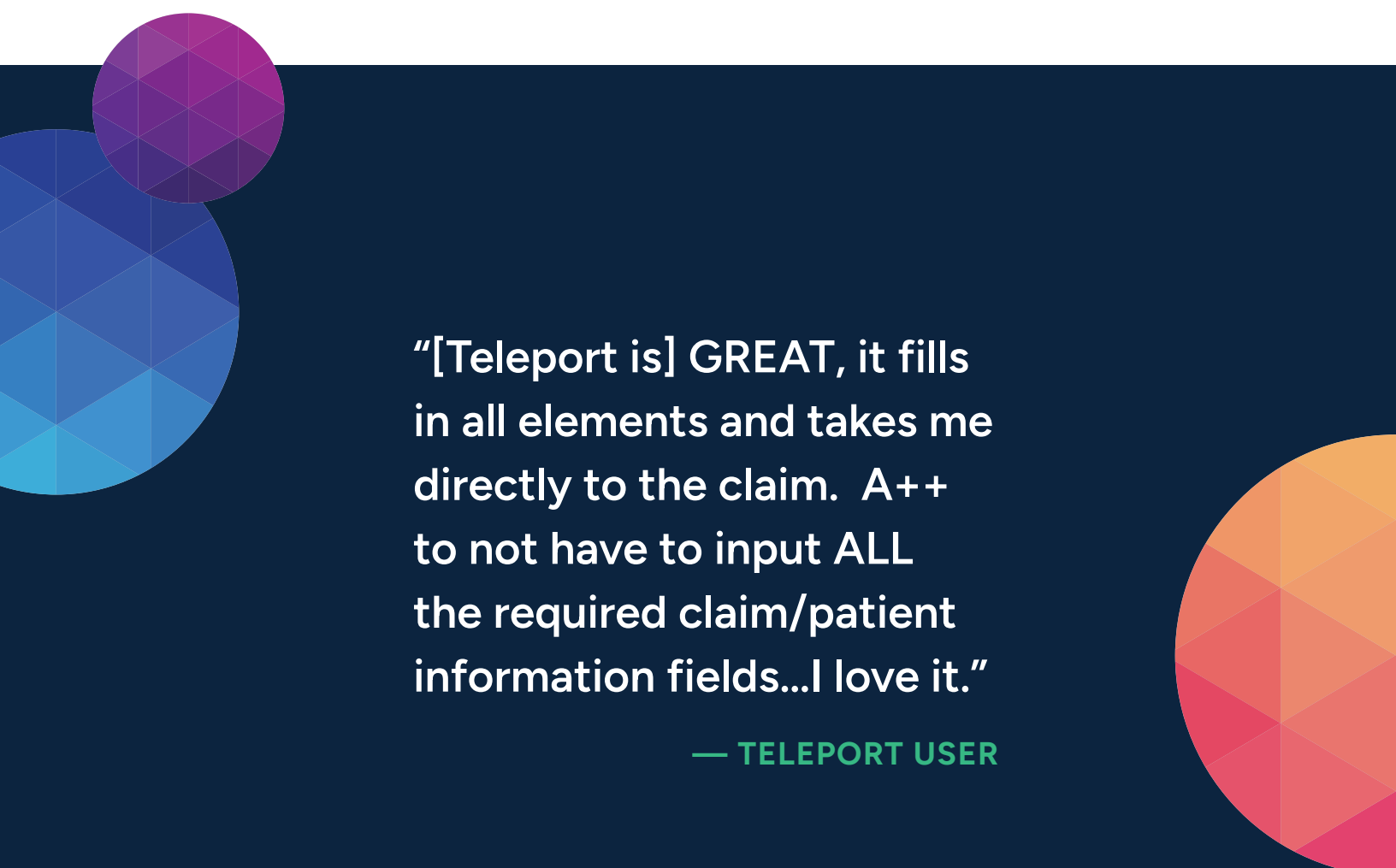
7 more accounts

worked each hour



The Janus Health difference

The hospital valued the Janus Health product vision and forward-thinking approach to operational improvement through automation and continuous refinement. Flexibility and the componentized approach enabled expansion across the health system payer mix and set Janus Health apart from competitors. The significant productivity improvements provided early wins when implementing a new tool.



“[Teleport is] GREAT, it fills in all elements and takes me directly to the claim. A++ to not have to input ALL the required claim/patient information fields...I love it.”

— TELEPORT USER



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